



NEWS RELEASE

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FOR IMMEDIATE RELEASE

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ACSI Adds Two Seasoned Pros to Management Team

Company Adds New CIO, Director of Training

October 30, 2012: Automated Collection Services, Inc. (ACSI), a national accounts receivable management company located in Nashville, Tennessee, has announced it has recently hired a new chief information officer and a new director of training.

Mr. Wayne Wooley started at ACSI in the third quarter as CIO to oversee the direction of the company's IT infrastructure, including identifying, planning, and executing network redesign and capacity expansion activities. He also oversees the company's Federal Information Security Management Act (FISMA) security program, along with all other corporate security and business continuity operations. Prior to joining ACSI, Mr. Wooley was the Director of Information Technology with Counsel on Call, where he managed all aspects of the company's IT department, including the recruitment and training of all staff members across four locations. His career in the industry dates to 1998.

Ms. Amanda Fickle joined ACSI, also in the third quarter, as director of training. In this role she is responsible for developing and implementing interactive content for training materials in compliance with all relevant statutes and regulations while ensuring ACSI's training regimen aligns with the stated policies and procedures of the company's current and future clients. Ms. Fickle has extensive experience operationally, including successful management of high-performing collection teams both for the U.S. Department of Education collection agency contract and for guarantee agencies. Her career in the industry dates to 2001.

"The people are our greatest asset and what gives ACSI a performance edge. Any time you can recruit two individuals with significant experience such as Wayne and Amanda, it elevates the entire organization," said ACSI President Don Taylor.

About ACSI

For nearly 25 years, ACSI has been a leading provider of collection services to the higher education community, primarily serving student loan guarantors. ACSI's national headquarters is in Nashville, Tennessee, where it also provides medical and retail debt collections. Licensed nationally, ACSI is Professional Practices Management System

(PPMS)-certified through ACA International (ACA). Learn more at www.automatedcollections.com.